



The Variant

www.asqsefla.org



Section 1510 with Section 1515

September 2011

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Contributions will be edited to meet
space requirements.

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Joni Judd MQM, ASQ CSSBB
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Employment ads updated daily and
are posted on the website,
www.asqsefla.org

Section 1510 Website

www.asqsefla.org

Mailing Address:
PO Box 823855, Pembroke
Pines, FL 33082-3855

Section 1515 Website

www.asqpalmbeach.org

See All Section Activities
Certification Refresher Classes
Section Dinner Meetings
and On-Line Registrations

Message from the Section 1510 Chair By Eduardo M Suarez

Welcome to all our members to the first publication of The Variant for the new fiscal year. We closed our 2010-2011 period with a successful facility tour of Noven Pharmaceuticals, Inc. in June. I would like to express my appreciation on behalf of ASQ Section 1510 to Barry Gujral, Director - Quality Engineering; Peter Amanatides, VP - QA/QC; Rick Gilbert, VP - Operations; and Peterjohn Plummer, Manager - Operations Systems Projects, for a well planned afternoon on June 14th. Noven presented awards to several of its Quality Group employees for their accomplishments. The agenda included welcoming the ASQ delegates, lunch, presentation, awards ceremony, closing remarks, and a tour of the facility.

A tour of the facility at Beckman Coulter, Inc. is scheduled for September 13th at 3:00 pm. Check our Section website at www.asqsefla.org for further information. The next ASQ testing day will be on Saturday, October 1st. Information about the tests can be found at our headquarters website, www.asq.org.

Our refresher courses are available and listed in The Variant and in our Section website. I hope you had a great summer

Eduardo

Message from the Section 1515 Chair by Bob Gilbert

It is unbelievable! The summer is over, the kids are returning to school, and our ASQ Section begins another program year. I would like to thank all of our members, and the Leadership team, for making the 2010-11 program year an incredible success. I would also like to thank all our partner organizations; ASTD, ACHE, and SME, for all their support and participation throughout the past year. The Leadership Team met at the end of June to begin closing out the last program year, and began the process of looking forward to planning what we will achieve in the new program year.

What a great plant tour. I can't thank Enrique Bekerman and Becky Henry enough for planning this enjoyable tour. Starting with the background of Publix and a comparative Cola taste test, and ending with an informative tour of their full operational Dairy, this was by far, one of the most enjoyable plant tours we have ever taken. With informative presentations and a slide show, we were brought up to date on how a 21st century Dairy operates, from the gathering of the incoming raw material (milk), through the resale of byproduct (cream). All the health and safety concerns were presented, and all questions were answered with detailed knowledgeable answers. We thank Publix for allowing ASQ to participate in this tour of their facility.

With over 90 participants, the first joint conference with ASTD, SME and ACHE was a wonderful success. With the South Florida Business Journal, and the South Florida Hospital News and Health Report joining us as our sponsors, this event was one of the best of its

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Section 1510 Monthly Meeting Email Reminders!

If you would like to receive an E-Mail reminder of Section 1510 Monthly Dinner Meetings, please send a valid e-Mail address in the body of your response to Section 1510 Arrangements Chair Chair Rich Eggleston, Email: rich@pmi-inc.net.

Please place in Subject Line: "ASQ Meeting Reminder"

Section 1510 ASQ Certification Refresher Classes

To participate in an ASQ refresher class, please sign up on the web page at www.asqsefla.org. You do not need to be a member of ASQ to participate in a class. RU's are earned for class participation. If you have a question regarding registration or class site, call Mayra Bisnow, Education Chair, at 954-478-0384 or email mbisnow@gmail.com.

Please sign up at least three weeks before the scheduled class start to assure you have the textbook at first session. Any classes that do not register a minimum of five students will be cancelled. *All classes are refresher classes.*

| Class | Class Name | RU's | Fee Includes materials, handouts and text where applicable | When | Time Classes are 5:30 pm to 8:30 unless otherwise listed | Instructor |
|--------|--|------|--|---------------------|--|---|
| IA | Internal Auditing for Quality Systems | 1.0 | \$275 | TBD based on demand | One day Seminar 8:30 am—5:30 pm | Kannan Krishnan CQE, CQA, CQMa, CQIA, CSSBB, CQPA |
| CQT | Certified Quality Technician | 2.7 | \$400 | August, January | 9 sessions | Eleanor Chilson CQE, CQMa, CQA, CQIA and Andy Vouloukos CQE, CRE |
| CMQ/OE | Manager of Quality / Organizational Excellence | 2.7 | \$450 | August, January | 9 sessions | Kannan Krishnan |
| CQE | Certified Quality Engineer | 3.0 | \$450 | September, March | 10 sessions | Jim Carbone, CBA, CQA, CQE, CQMa, Robert Pintavalle CQMa, CQE, CQA, CSSBB |
| CSQE | Certified Software Engineer | 2.4 | \$375 | September, March | 8 sessions | Mercedes Massana CSQE, CQA |
| CQA | Certified Quality Auditor | 2.4 | \$375 | September, March | 8 sessions | Jim Carbone |
| CQIA | Certified Quality Improvement Associate | 2.4 | \$375 | September, March | 8 sessions | Kannan Krishnan |
| CQI | Quality Inspector | 2.4 | \$375 | August, January | 8 sessions | Eleanor Chilson |
| CRE | Certified Reliability Engineer | 3.0 | \$350 | August, January | 10 sessions | TBD |
| BPR | Blueprinting Reading | 2.4 | \$375 | TBD | 8 sessions | Eleanor Chilson |
| CCT | Certified Calibration Technician | 2.4 | \$375 | September, March | 8 sessions | Fred King - CCT |
| CSSBB | Six Sigma Black Belt | 3.0 | \$450 | August, January | 10 sessions | Myriam Ochart, CSSBB & Gustavo Diaz CSSBB |
| DOE | Design of Experiments | 3.0 | \$400 | TBD | TBD | Robert Pintavalle |
| CSSGB | Six Sigma Green Belt | 2.7 | \$450 | September, March | 9 sessions | Kannan Krishnan & Gustavo Diaz |
| CBA | Certified Biomedical Auditor | 2.7 | \$375 | August, January | 8 sessions | Jim Carbone |

For Certification Exams dates and locations, please visit the ASQ Certification website at www.asq.org

**The South Florida Manufacturers Association and the
American Society for Quality (ASQ Section 1510)
Offer this 1-day:**

Quality System Audit Training

Highlights of this learning experience:

- Why do audits?
- Types of Audits
- Audit Preparation
- Conducting the audit
- Audit Reporting
- Audit Closure
- Corrective Action
- Do's and Don'ts in Auditing

Who should attend: Anyone responsible for or participating in Quality System Auditing.

Course Instructor: Kannan Krishnan CQA, CQE, CSSBB, CQMa

Date: Thursday, October 20, 2011

Time: 8:30 a.m. – 5:00 p.m.

Location: SFMA Training Center, McNab Executive Plaza, 1000 W. McNab Rd., Pompano Beach, FL 33069, Room 212

Cost: \$275.00 per person; includes refreshments/lunch

The purpose of the SFMA/ASQ Jointly-Sponsored one-day "Quality System Audit Training," is to increase understanding of auditing techniques. With hands-on interaction, participants learn the step by step process of Quality auditing. They will recognize practical audit, evaluation, and communication skills, and will refine reporting skills and their ability to implement corrective action programs. It is an excellent introductory training for individuals to start their career in auditing.

The benefits of having personnel in your company with these skills include:

- Develop a cadre of new auditors
- Developing effective auditing techniques
- Identifying key activities for performing a successful audit
- Evaluating the significance of audit findings
- Improving communication skills for the presentation of audit findings
- Reporting the findings and evaluations
- Developing and implementing corrective action programs

Eligible for up to 1.0 RU for applicable ASQ recertification

At the completion of this course, participants will have an understanding of the following:

- Duties and Responsibilities of an Auditor and Lead Auditor
- How to prepare for an audit
- How to prepare Audit Checklists
- How to prepare an Audit Schedule or Audit Plan
- Preparing and conducting Opening and Closing Meetings
- How to gather Audit Evidence during the Audit
- Preparing an Audit Report
- How to evaluate Corrective Actions
- Do's and Don'ts for Audits

Please contact Barbara Smith at the SFMA office to register;
BSmith@SFMA.org Phone: 954-941-3558 Fax: 954-941-3559

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kind. Section 1515 worked with our partners at ASTD, SME, and ACHE, to create a learning conference that included input from all four sectors, while focusing on a common theme. The 1st Annual Joint Conference was held at the FAU Student Union Building, in Boca Raton, on June 16, 2011. The title of the conference was “The Human Factor in Performance Improvement.” The conference focused on the human challenges to performance improvement initiatives in the fields of Quality, Healthcare, Training and Development, and Engineering. Highly recognized speakers represented each of these specific disciplines. The Keynote Speaker, Dr. David Kopp, synthesized all the break-out sessions in his presentation, “The Performance Formula.” The six hour event culminated with a delicious Buffet Dinner and Networking opportunities. I would like to thank all of our partners for helping to organize and present such an informative conference.

The turnout for our SME sponsored blended Lead Auditor course was great. We ended up with a waiting list of five people, and will be offer the combo course again in late September. The course gave the participant both ISO 9001:2008 and ISO 14001:2004 Lead Auditor certifications, for the normal cost of one class. Thanks again to SME150 for working with us in offering this course. For more information about the fall course schedule, please contact gil@SME150.org.

We are always looking for more volunteers to join our Chairs as committee members. If you are interested in working with our Leadership team, please contact any of our Board members.

Employment Opportunities

Ads for individuals seeking positions are free to ASQ Section 1510 / 1515 members and subject to space availability.

Ads for open positions in a quality related field are free and not limited to ASQ members.

To place an ad, contact Placement Chair, Eleanor Chilson, (954)661-5197, or chilsone@bellsouth.net

Total Quality Manager/Director: Internationally recognized company known for its commitment to manufacturing the highest quality wheelchair passenger safety systems is now accepting resumes for the position of Total Quality Manager/Director. Reporting to the Executive Vice President, this position will oversee all aspects of this growing organization's total quality policies, programs, and initiatives. The qualified candidate for this management role must have a four-year degree in a related field (preferably quality, mechanical or industrial engineering) and certification in TQM, Six Sigma Black Belt and Lean Manufacturing. It is also essential that applicants for this position be strategic-thinking, have a minimum of fifteen years of related quality management (eight of which should have been spent managing a TQ Program) and a background that reflects the ability to implement Quality Management and Lean/Six Sigma Systems. A minimum of five years managing foreign suppliers and working in a manufacturing quality environment handling safety-related and regulated mechanical/electrical products is a must. Our company offers competitive compensation, paid vacation, holiday and personal days, medical/dental/vision insurance, and 401K among other benefits. Computer savvy, hands-on leaders with strong analytical, statistical and problem solving skills, outstanding written and oral communication abilities, a willingness to travel when necessary and an absolute commitment to safety are invited to submit resumes with salary history to: mleon@gstraint.com

QC INSPECTOR for Fast Paced Manufacturing Facility. Responsibilities: Inspect Precision Sheet metal, Machined, and Assembled products, Record results of inspections, Do what it takes to satisfy aggressive workload and meet customers' needs, Be proficient in Microsoft Office Outlook, Word, and Excel, Ensure Workmanship Standards are followed., Identify product quality problems; assist in the investigation of non-conformances, and the initiation of corrective action, Keep work areas neat and clean. Qualifications: High School education, Have 1 year mechanical Inspection, or machining experience – Manufacturing experience a PLUS Sheet metal/ machining/ job shop experience a plus, Must be able to read blueprints, Must be able to understand, and apply GD&T symbols, CMM experience a plus, Prior experience in an ISO 9000 environment, Ability to read, and write in English, Ability to stand for 4 hours, Ability to lift 70 Lbs to waist height, Flexible work schedule. Successful Candidate must be a Dedicated and Self-Motivated Team Player. Benefits, Incentive Plan & 401k. DFWP E-mail resume & salary history to: quality@decimal.net

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Important Notice to Section 1510 Members

Our monthly dinner charge cost of \$26.00 will remain the same although the price has been increased at Shula's to \$33.00 per person. Your section is absorbing the increase to ease the cost for our members and their families.

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To place an ad, contact Placement Chair, Eleanor Chilson, (954)661-5197, or chilsone@bellsouth.net

Verify / VSC is continually searching for **Independent Contractors** with a background in Quality. Experience in the Defense and Aerospace Industry preferred. If you are interested, please **send all inquiries via email to recruitment@vscnet.com**. You can also visit our website at www.vscnet.com for more information on our company.

QA professionals having backgrounds in engineering, manufacturing and quality. Gaumard designs and manufactures more than 200 simulators for health care education. These products include mechanical, electronic and software components. Responsibilities include developing procedures for inspection and testing of incoming components, work in process, and finished goods; reporting quality and reliability data; evaluating and reporting upon customer returns. **Send resumes to john@gaumard.com**.

BE Aerospace in Medley, FL has an immediate opening for a **Quality Engineer, Responsibilities:** Performs professional Quality Engineering assignments of considerable complexity under direction with considerable discretion as to work details, Designs, installs and continually evaluates complex quality assurance and/or control methods and systems, Designs fixtures and processes to insure the continuing maintenance of product quality; may conduct vendor visits to insure quality; analyzes reports and returned products to determine quality trends and recommends correction action., May participate in materials review activities to determine material disposition., Develops standards and procedures to provide quality guidance and methods. **Requirements:** Bachelor's degree in Engineering from four-year college or university; and minimum three years related experience and/or training; or equivalent combination of education and experience. Ability to read, analyze and interpret general business periodicals, professional journals, technical procedures or governmental regulations. Ability to write reports, business correspondence and procedure manuals. Ability to effectively present information and respond to questions from groups of managers, clients, customers and the general public. Please visit the following website to apply:

https://beaerospace.tms.hrdepartment.com/cgi-bin/a/highlightjob.cgi?jobid=8216&lcid=en-US&is_preview=1

BE Aerospace also has openings for a **Senior Customer Quality Engineer, QA Inspector II** and a **QA ODA Inspector III**. If interested in any of these positions, please contact: tetiana_danylchenko@beaerospace.com. Details for each of these positions are below.

Senior Customer Quality Engineer: Responsible for product excellence and implementation of quality assurance programs to provide defect free products to all customers. **JOB REQUIREMENTS:** BS/BA degree in an applicable field (engineering) with a minimum 5-7 years of Quality Engineering experience, Strong Problem Solving skills with over 4 years writing Corrective Actions, Excellent English communication skills, both verbal and written, Must be advanced in MS Word and Excel and PowerPoint, Must have Leadership skills leading teams, Must have over 3 years working with Customers, Must have Aerospace Industry Knowledge, Working knowledge of AS-9100/9120 Quality standard, **ADDITIONAL SKILL:** Knowledge of Lean Principles, Professional quality certifications (ASQ-CQE,CQA), Six Sigma Greenbelt certification, Strong knowledge of FAA regulations

Quality Assurance Inspector II: Inspects incoming parts/material, verify that certification is correct, checks parts for processing, check special orders, in charge of micrometers, gauge controls, calipers, indicators, etc. Provides leadership to the Inspection team. **JOB REQUIREMENTS:**

Minimum of 4 years of experience in QA inspection methods and procedures, Fluent in English, reading, writing and verbal communication, Strong analytical, organizational and troubleshooting skills, Required to pass documented color and near vision exam, Knowledge of AS-9100 Requirements, Strong inspection knowledge with use of Calipers, ring/pin gages, comparator and smart scope, High school education or GED equivalent, **ADDITIONAL SKILLS:** Associate degree, Understanding of Six Sigma / team concepts preferred, ISO knowledge and understanding preferred.

Quality Assurance ODA Inspector III: Works on behalf of the FAA Organizational Designation Authorization (ODA) program as a Unit Member (UM). This individual will visually and dimensionally inspect aerospace product and documentation to ensure conformity to Type Design and safe operation, issue FAA airworthiness certification and generate all paperwork to ensure compliance with any and all FAA export requirements.

JOB REQUIREMENTS: Minimum 5 years experience with inspecting Aerospace products of similar complexity. (i.e..Nuts, bolts, o-rings, bearings, springs, Hi-Loks, terminals, gaskets, decals, wires, pins, assemblies parts, brackets, screws, rivets and electrical components), Must be able to work effectively with the FAA and the ODA Site Lead, Certified ODA Unit member(The selected person must be capable of obtaining FAA approval as a Honeywell ODA Unit member within 6 months of hire date), Proficient at reading and interpreting Type design data (i.e. Blue Prints, specifications, Standards (AN,MS,NAS,NASM, MIL) and FAA related documents/ regulations), Extensive knowledge in the use of inspection measuring equipment such as Calipers, Micrometer, Optical Comparator, Johnson gages, ring and pin gages, plug gages, block gages and microscope, Proficient at interpreting and understanding hardware manufactures certification documents such as Manufactures Certificate of Conformance, Chemical/ Physical Test, special process certification, independent lab reports and First Articles reports, Knowledge of AS-9100/ 9120 Quality Standards, Must demonstrate good Leadership skills, High school diploma or equivalent, **ADDITIONAL SKILLS:** Bachelor Degree in related field, Experience dealing with regulatory agencies/requirements preferred, Previous DMIR, DAR, ODA unit member experience preferred, Prior or current Airworthiness Designee certification (ODAR,ODA DAR, DMIR) is preferred. Proficient computer skills

Seeking an opportunity to continue a career path in Quality Management Systems: Experienced Quality Manager of a **Plastic Extrusion Molding** company and a **Certified Lead Auditor for ISO-9001:2008 QMS**. Responsible for all Quality Management Systems per ISO-9001:2008 requirements, preparing quality assurance documentation and systems conceptual models, interacting with quality system registrars, managing customer quality interactions, and overseeing supplier development interactions. Primary products service the medical industry. Familiar with ISO-13485 and FDA regulatory requirements. **Contact:** Joseph E. Satek, jsatek03@yahoo.com Cell: 412-780-5087

A small biotech location in the Southern Caribbean is looking for a Director of Quality Systems. The parent company is here in the US. The client wants someone who has already lived on a Caribbean island before. They process plant materials through fermentation, sterilization, and lyophilization. They would like at least 15 years of experience to include some microbiology responsibility. This is a permanent, full time position. They provide an excellent relocation package, very good salary, bonus, including foreign service pay and housing allowances. See 1510 website for full job description. **Contact:** Dr Thomas H. Agrait, I.E.Lean Six Sigma Master, President - CEO, Lean Enterprise Consulting,Inc, USA - Latin America - Europe - India - Asia, Tel 954-258-3117, tagrait@gmail.com

Please visit the Career area of the Section 1510 and 1515 websites for the most current and complete listing of opportunities

CERTIFIED QUALITY AUDITOR TRAINING

Cordis will be hosting an ASQ Training Course for Certified Quality Auditor (CQA) next year. This training will consist of 8 training sessions starting in mid-March 2012 and ending at the end of May 2012. The classes will be held the Cordis Miami Lakes facility, on Wednesday evenings, from 6 pm – 9 pm, with a short 15 minute break.

To register, go to www.asqsefla.org, select 1510 Classes, and click on "registration form" at the top. The cost of the class is \$375, which includes the ASQ Training Materials and Study Binder. Registration for the certification exam in June is separate from the class.

For registration and additional information please contact section Education Chair Mayra Bisnow, at 954-478-0384 or email to mbisnow@gmail.com. You may also register through our section website www.asqsefla.org

Certification Test Sign-up Reminder

This newsletter is full of events that you can use to earn recertification points. If you need to earn your certification, here are the deadlines to sign up for the next tests that will be administered by Sections 1510 and 1515. To sign up, go to www.ASQ.org.

Oct 14 is the registration deadline for the **Dec 3** administration for the following exams: Calibration Technician, Pharmaceutical GMP Professional, Quality Auditor, Quality Engineer, Quality Improvement Associate, Quality Process Analyst, Six Sigma Greenbelt, Software Quality Engineer.



ASQ

AMERICAN SOCIETY
FOR QUALITY™

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