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Employment ads updated daily and are posted on the website,  
www.asqsefla.org

## Message from the Section 1510 Chair Messages

### Incoming Chair: Eduardo M. Suarez

Welcome to all our members to the July summer edition of The Variant. The next newsletter release will be the September edition. Our fiscal year starts on July 1st and ends on June 30th of the following year. I am honored to serve as Chairperson of Section 1510 for 2010-2011. Although I am new in this position, I have been a member of the ASQ since 1995, have previously held positions of Arrangements Chair and Treasurer of Section 1510, and have attended ASQ Section Leadership Training. An excellent Board has been assembled to provide the membership with many activities as in the previous year and will be listening to your suggestions for areas of improvements and new ideas to be explored.

A very successful and well-attended joint meeting was held with Sections 1510 and 1515. The meeting was at Tropical Acres in Dania and guest speaker Kateri Brunell, Director of ADT Security Services, gave a detailed presentation on Lessons Learned on Lean Six Sigma Deployments.

A tour of the ACR Electronics, Inc. in Ft. Lauderdale was conducted also jointly with Section 1515. ACR designs and manufactures an array of safety and survival products for a customer base in the aviation, marine, aerospace, military, government, etc. Many projects in "Lean Transformation" have been completed and others already started as was explained during the presentation and subsequent facility walk. The Deming Cycle (PDCA) and the A3 Thinking methodologies were also explained in detail as applied to ACR Lean Transformation. The interchange of questions and suggestions between the attendees and the ACR team was informative and constructive.

### Outgoing Chair: Rich Eggleston

On Saturday July 17th we will have Linda Milanowsky from National here to give us training at the Crowne Plaza on Sunrise across from Sawgrass. ....Bring a sweater if you tend to get cold in AC

Please check out the certification review classes on page 2. It is a great way to prepare for the exams, plus you get recertification points for taking the class.

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## Message from the Section 1515 Chair by Jay Stahan

In June, ASQ section 1515 co-hosted a dinner meeting with our "sister" section, Section 1510 Miami as well as participated in a joint session tour of ACR Electronics to learn of their Lean initiatives.

On June 8<sup>th</sup>, Kateri Brunell, Director of Operational Excellence at ADT Security Services, presented "View from the Frontline: Lessons Learned from Multiple Lean Six Sigma Deployments". Ms. Brunell's quality profession experience is vast, starting with FPL and more recently with NCCI, a company very familiar to Section 1515 dinner meeting attendees. Ms. Brunell has developed through her experience a Lean Six Sigma (LSS) Deployment Life Cycle:

LEAN SIX SIGMA DEPLOYMENT LIFECYCLE  
Initial Launch (3-9 months) > Early Success (1st-2nd year) > Scale Up Replication (2nd-3rd year) > Institutionalization (3-4<sup>th</sup> year) > Culture Transformation (4<sup>th</sup>+ year)

To get the "Biggest Bang for the Buck", deploy the concepts and training to the "masses", meaning, as many employees in your company as you can reach. You need "early wins" to keep the momentum going and to ensure top management support.

The Critical Success Factors include:

- ◆ Management Commitment/Involvement
- ◆ Link LSS to the Business Strategic Plan
- ◆ Change in the Organization Culture
- ◆ Organization Infrastructure
- ◆ Training, Training, Training
- ◆ Application of Analysis Tools
- ◆ Link LSS Deployment to Stakeholders
- ◆ Select the Right Projects
- ◆ Focus upon correctly identifying the X's and the Y's for each project.
- ◆ Business Leaders will always look for ways to improve business performance. Be open to CHANGE!!

June 22<sup>nd</sup>, Section 1515 had a joint event with Section 1510 which was a tour of ACR Electronics in Fort Lauderdale. The tour with presentation was hosted by Dan Ulmer, Quality Manager for ACR, Lester Subrattee, and Bryan French.

We began with presentation about ACR's ex-

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## Section 1510 Website

www.asqsefla.org

Mailing Address:  
PO Box 823855, Pembroke  
Pines, FL 33082-3855

## Section 1515 Website

www.asqpalmbeach.org

See All Section Activities  
Certification Refresher Classes  
Section Dinner Meetings  
and On-Line Registrations

# Section 1510 ASQ Certification Refresher Classes

To participate in an ASQ refresher class, please sign up on the web page at [www.asqsefla.org](http://www.asqsefla.org). You do not need to be a member of ASQ to participate in a class. RU's are earned for class participation. If you have a question regarding registration or class site, call Mayra Bisnow, Education Chair, at 954-478-0384 or email [mbisnow@gmail.com](mailto:mbisnow@gmail.com). For course content questions, textbooks, or ASQ certification, contact Eleanor Chilson at 954-661-5197.

Please sign up at least three weeks before the scheduled class start to assure you have the textbook at first session. Any classes that do not register a minimum of five students will be cancelled. *All classes are refresher classes.*

Class	Class Name	RU's	Fee Includes materials, handouts and text where applicable	When	Time Classes are 5:30 pm to 8:30 unless otherwise listed	Instructor
IA	Internal Auditing for Quality Systems	1.0	\$275	TBD based on demand	One day Seminar 8:30 am—5:30 pm	Kannan Krishnan CQE, CQA, CQMa, CQIA, CSSBB, CQPA
CQT	Certified Quality Technician	2.7	\$400	August, January	9 sessions	Eleanor Chilson CQE, CQMa, CQA, CQIA and Andy Vouloukos CQE, CRE
CMQ/OE	Manager of Quality / Organizational Excellence	2.7	\$450	August, January	9 sessions	Kannan Krishnan
CQE	Certified Quality Engineer	3.0	\$450	September, March	10 sessions	Jim Carbone, CBA, CQA, CQE, CQMa, Robert Pintavalle CQMa, CQE, CQA, CSSBB
CSQE	Certified Software Engineer	2.4	\$375	September, March	8 sessions	Mercedes Massana CSQE, CQA
CQA	Certified Quality Auditor	2.7	\$375	September, March	9 sessions	Jim Carbone
CQIA	Certified Quality Improvement Associate	2.4	\$375	September, March	8 sessions	Kannan Krishnan
CQI	Quality Inspector	2.4	\$375	August, January	8 sessions	Eleanor Chilson
CRE	Certified Reliability Engineer	3.0	\$350	August, January	10 sessions	TBD
BPR	Blueprinting Reading	2.4	\$375	TBD	8 sessions	Eleanor Chilson
CCT	Certified Calibration Technician	2.4	\$375	September, March	8 sessions	Fred King - CCT
CSSBB	Six Sigma Black Belt	3.0	\$450	August, January	10 sessions	Myriam Ochart, CSSBB & Purav Panathula CQE, CSSBB, CQMa
EEKK	Education Excellence: Koalaty Kid Program	1.0	\$275	TBD	One Day Seminar	Dennise Suarez, Amarilis Acosta, Donna Inglis
DOE	Design of Experiments	3.0	\$400	TBD	TBD	Robert Pintavalle
CSSGB	Six Sigma Green Belt	2.7	\$450	September, March	9 sessions	Kannan Krishnan & Purav Panathula
CBA	Certified Biomedical Auditor	2.7	\$375	August, January	8 sessions	Jim Carbone

**For Certification Exams dates and locations, please visit the ASQ Certification website at [www.asq.org](http://www.asq.org)**

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I would like to take this time to thank all of the Board members of 1510 who assisted me for the last two years. For a bunch of volunteers the body of work you do with its outstanding results is a tremendous feat in my eyes. Thank You so much.

*See Ya Soon, Rich*

## **ASQ LEADERSHIP TRAINING Saturday, July 17, 2010**

*This biannual training is specifically geared to provide the necessary tools and information necessary to run an ASQ section. This training class is offered to all the ASQ Members. With the 1510 Mission in mind, the ASQ-1510 holds biannual Leadership Seminars covering the following topics:*

*Agenda:*

*New Directives National updates  
Ethics and professionalism presentation  
Working with volunteers  
Web site news and recap  
Upcoming changes*

*Working lunch TOPIC: How can we improve this year?*

*Speaker: Linda Milanowski –National ASQ  
Members of any other ASQ section may join 1510  
See Back Page for Details*

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perience with “LEAN”. Two key “Pillars” of the Lean initiative at ACR are Respect for People, and Continuous Improvement. Often we think of Lean in terms of tools and projects. ACR does too, but it is interesting to note that “Respect for People” is key component to make it successful. ACR makes a great point that during their “re-engineering Lean” type projects, they must not forget the people aspect and implications of the project.

For Continuous Improvement process, ACR uses the PDCA cycle. A major component of ACR’s initiatives is to “learn how to see waste”. It is easy to discuss Lean in a meeting room, but often difficult to have all Lean project members understand what constitutes waste. For ACR, Lean’s focus is “value as perceived by their Customers. Three types of Lean have been defined:

- ◆ Waste that has no value to the customer (such as excess inventory, waiting time, so on)
- ◆ Incidental work has no value for the customer (such as the accounting department, or inspection)
- ◆ Value-added work has value for the customer (such as assembly of parts to a final useful product)

A great tour followed the presentation. The tour provided a view of some of the results of ACR’s Lean projects, such as repositioned work cells, elimination of clutter (ACR uses 6S – added Safety, to the manage orderliness and cleanliness), positioning of hand tools at work stations, and overall subassembly/final assembly process flow. But ACR is not done yet!! More waste reduction projects are in progress. For ACR, many of the projects have focused upon capacity increases without a change in resources and with no layoffs in personnel (personnel are re-deployed).

ACR has been a great supporter of the local ASQ sections. Thanks ACR!!

Another ASQ 1515 year has been completed as of June 30<sup>th</sup>. It has been a very busy and successful year. The outgoing Leadership Team hopes you have benefited by our efforts to serve YOU, and we look forward to continuing to serve you through Bob Gilbert’s new Leadership Team. Please join us at our many planned events as well as remaining “in touch” on our website ([www.asqpalmbeach.org](http://www.asqpalmbeach.org)) and through the Variant publication.

My personal THANKS to all members who participated in our VoC survey. Your “Voice was Heard”!! The information is valuable input to our 2010-2011 Business Plan. Results of the survey are available on our website. Check it out!!

## **Employment Opportunities**

*Ads for individuals seeking positions are free to ASQ Section 1510 / 1515 members and subject to space availability.*

*Ads for open positions in a quality related field are free and not limited to ASQ members.*

*To place an ad, contact Placement Chair, Eleanor Chilson, (954)661-5197, or [chilsone@bellsouth.net](mailto:chilsone@bellsouth.net)*

**Verify / VSC** is continually searching for **Independent Contractors** with a background in Quality. Experience in the Defense and Aerospace Industry preferred. If you are interested, please **send all inquiries via email to [recruitment@vscnet.com](mailto:recruitment@vscnet.com)**. You can also visit our website at [www.vscnet.com](http://www.vscnet.com) for more information on our company.

**QA professionals** having backgrounds in engineering, manufacturing and quality. Gaumard designs and manufactures more than 200 simulators for health care education. These products include mechanical, electronic and software components. Responsibilities include developing procedures for inspection and testing of incoming components, work in process, and finished goods; reporting quality and reliability data; evaluating and reporting upon customer returns. **Send resumes to [john@gaumard.com](mailto:john@gaumard.com)**.

**Perrigo Florida** in Lake Worth is searching for a **Project/Process Engineer**. This position will be responsible for driving capital projects for Perrigo Florida as well as drive the day to day operational process enhancements. Responsibilities including the following; oversee or perform the preparation of system design documentation including User Requirements Specifications (URS) and Functional and Design Specifications (FDS), implement change control, validation planning, equipment selection, specification development, design documentation, procurement activities, contracted engineering services, and construction management, provide installation oversight of equipment supplied using in-house, vendor, or contracted resources to ensure compliance with designated user requirements and cGMPs. The qualified person must possess a bachelor degree in Engineering or a closely allied discipline and a minimum of three years engineering experience preferably in a finished pharmaceutical setting. For a full description or to apply to this position please email [Elizabeth.Evangelista@perrigo.com](mailto:Elizabeth.Evangelista@perrigo.com).

Experienced **Quality Assurance Inspector** (Boca Raton, FL), Reply to: [job-b2sad-1771942515@craigslist.org](mailto:job-b2sad-1771942515@craigslist.org)

Local Bio Tech medical device start up company is looking for an experienced Quality Assurance Inspector. Ideal candidate will have a minimum of 3 years experience as a quality inspector in medical device manufacturing environment. Will be responsible for inspecting and testing medical devices for quality of assembly, labeling, banding and packing upon receipt from manufacturer; assisting with performance of incoming receiving inspection; monitors the receipt, processing and applicable regulatory reporting of customer complaints; evaluates, implements and maintains quality system software applications. Has excellent verbal and written communication skills. Fluent in English. May be involved in handling FDA and third party audits. Position may be hourly- contract to start, part- time flexible based on need. Please send resume.

## **More Employment Opportunities On Website**

*Please visit the Career area of the Section 1510 website for the most current and complete listing of opportunities*



**ASQ**

AMERICAN SOCIETY  
FOR QUALITY™

# *The Variant*



*Section 1510 with Section 1515*

*Summer 2010*

## **Bi-Annual ASQ Leadership Training**

*Learn to be a leader within ASQ.*

*All members invited*

*Saturday, July 17 7:30 am — 1pm*

*Free with Reservation — includes breakfast and lunch*

*Crowne Plaza At Sawgrass Mills*

*13400 W SUNRISE BLVD*

*SUNRISE, FL 33323*

*To reserve: mail check for \$60 to ASQ-1510, PO Box 823855,  
Pembroke Pines, FL 33082-3855 before July 12 .*

*Checks will be returned to participants who attend the event.*

*See page 3 for additional details*